

GUARANTEE

If a product of DETA ELIS display factory damage, the consumer is covered by the European guarantee system which ensures the free repair for a period of two years.

Terms and warranty validity conditions:

1. Proper use of the intended specific product and according to the directions listed in the instructions accompanying the machinery
2. The product has not undergone any operation by unauthorized persons.

The warranty does not cover damage caused by incorrect or improper use of the product from being damaged by normal wear, overloading or improper handling or any other reason that is beyond the control of our company.

If after examination carried out by the service department of our company is found that there is defect caused by a manufacturing defect, our company will replace the product with another, just the same.

SERVICE

The service products DETA ELIS carried out by qualified and approved by headquarters staff company.

In case of problem, please send the product to the address of the company (R. Mesogeion 292, 15562 Holargos, Athens).

To accept the correction in the warranty period the product should definitely be accompanied by the following:

- Code user (user code) and password (password) of the person in whose name has become the market or order number which you can find in your personal tab - a brief description of the problem - the passport of the device - contact details (address and telephone number of the sender).

Please use the existing form "FAIL REPORT " which is available on the corresponding link.

After the correction of the product representative of our company will contact you to inform any charge and to confirm the shipping address.

For further information please call 2130305080.